



OIB 03655700167
Zadar, A. Starčevića 1
Bus station ZADAR
e-mail: povrat@liburnija-zadar.hr

TICKET REFUND REQUEST (ON-LINE TICKETS)

Name and surname passenger:

Phone:

E-mail:

IBAN (account number):

Ticket number: #

Company:

Destination:

Travel date:

Departure time:

Seat :

Reason for submitting a request:

According to article 6. of General Data Protection Regulation by EU – 2016/679 the above personal data will be used only for this ticket refund claim.

According to article 4. of General terms and conditions of internet ticket sales Liburnija d.o.o. will verify with the carrier company if the ticket has been used and refund the claimed amount, reduced by 10% of the ticket price for handling costs.

Zadar, _____

Signature _____

NOTE:

The request for a refund of the transportation fee must be sent within 24 hours before the trip, exclusively to the name and surname of the passenger to whom the ticket is issued.

Please fill in all information in the Request and send it to e-mail: povrat@liburnija-zadar.hr.

Incomplete Requests will not be considered.